Issue: HSIA BRASS error code 2414 from GIOM - error\_code:08|error\_message:Type, Length, Format or Value is Invalid:BUILDING\_PHONE

we have to check phone in orders table using dslorderid

select Building\_phone from orders where dslorderid='FMO1212581';  
if not available you can get it from cpoc address and update that in orders  
  
Update orders set Building\_phone =’’ where dslorderid='FMO1212581';  
  
  
  
For more information check logs  
/opt/app/brass/log/GIOM\_xmlinterface.log\*

GIOM log for DSLOE request

DSL order entry